

# TIMOTHY W. TYLER

8219 S. State St.  
Chicago, IL 60619  
[www.linkedin.com/in/timothywjtyler/](http://www.linkedin.com/in/timothywjtyler/)  
Website: [timtyler.yolasite.com](http://timtyler.yolasite.com)

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timwtyler@msn.com

Cell: 630.710.(X-RAY)9729

## PROFESSIONAL PROFILE

Top-tiered Healthcare Professional with a diverse and extensive background in the areas of leadership in Health Care Administration, Strategic Business Planning, Capitation Management and Business Development. Successful outcomes with regulatory surveys, quality management and securing capital equipment. Subject matter expert (SME) with various RIS/PACS, EMR and voice recognition dictation systems. Complete understanding of Project Management, planning and implementation, system life cycle management, operational process improvement, vendor selection and management. Highly experienced in managed care negotiations, hospital, physician, and ancillary services with a strong understanding of healthcare components and healthcare reimbursement. Recognized for building win-win relationships with stakeholders. Known as an excellent communicator with the ability to interact effectively with all levels of an organization and with individuals from diverse backgrounds.

## AREAS OF PROFICIENCY

- Business Development
- Public Speaking and Presentations
- Regulatory Compliance
- Project Management
- Performance Improvements
- Financial Management
- Crisis Management / Conflict Resolution
- Microsoft Word, PowerPoint, Visio and Excel

## CAREER HISTORY

**CHS LA PORTE HOSPITAL**, La Port, IN and **CHS STARKE HOSPITAL**, Knox, IN

**Manager of Diagnostic Imaging**

**2019– Present**

- Responsible for ensuring the department modalities (DR, CT, PET, NM, IR MG, US and MRI) meets the necessary regulatory compliance and quality accreditations.
- Planning department migration and workflows for the new 200,000 sq. ft. hospital opening in Fall 2020.
- System administrator for GE Centricity PACS.
- System administrator for Nuance PowerScribe 360 version 4.0.
- Responsible for the daily reconciliation of departmental procedures, charges and CPT codes.
- Analyzing areas in planning, promoting and conducting organization-wide performance improvement activities for improvement of; the patient experience, quality clinical outcomes and patient safety.
- Assisting in the planning of new services that generate additional sources of profitable revenue; off-site outpatient imaging center, nuclear cardiology and DR imaging.
- Assisting in managing costs by continually seeking data that will identify opportunities to eliminate non-value costs in conjunction with the hospital's financial and nursing officers.
- Committee participation: JCAHO (Compliance Readiness Committee), Quality and Safety Committee, Radiation Safety Committee and Corporate Compliance Committee.

**MCDONOUGH DISTRICT HOSPITAL**, Macomb, IL

**Director of Radiology & Central Scheduling**

**2015– 2018**

- 2017 AAA Leapfrog Safety Rating Recipient
- 2017 Becker's Top Wired Hospitals

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- 2016 Becker's Top 100 Rural Hospitals
- Project leader for the implementation of 3-D Mammography and Low Dose CT Lung Scans for Lung Cancer Detection.
- Radiology project team member for \$5M Women's Imaging Center and OB construction project.
- Department quality consistently maintained for regulatory compliance.
- Directly responsible for the management of MERGE PACS and Radiology Imaging System (RIS).
- Negotiated capital lease for mobile MRI saving the hospital \$380K over four years.
- Grow and develop leaders from within the department.
- Accomplished ACR accreditation Mammography.
- Developed and implemented a system-wide Central Scheduling Department for outpatient ancillary testing.
- Cerner Community Works Subject Matter Expert.
- Onboard and mentored the Department Leader of Cardiopulmonary.
- Experienced in financial operation and reconciliation of Cardiopulmonary.
- Updated Charge Master in preparation of the Cerner EMR implementation,
- Support Cerner EMR department go live, manage; workflow crosswalk, cutover process and charge reconciliation.
- Lead the successful department EMR implementation of Cerner Community Works.
- Increased employee engagement and department morale through weekly huddles and open communication.

## **INSIGHT IMAGING & HEALTHCARE CONSULTANTS, Palos Heights, IL**

### **Senior Project Management EMR Conversion Consultant**

**2014– 2015**

Directed the entire conversion process of clinical applications and hospital information systems, RIS/PACS, pre-assessment, assessment, readiness assessments, identify corporate and operational gaps.

- Support Cerner EMR department go live, manage; workflow crosswalk, cutover process and charge reconciliation.
- Assist the local hospital in establishing an efficient governance structure and facilitate the meetings.
- Minimize time between go-live and attestation.

## **ST. ANTHONY'S MEDICAL CENTER, St. Louis, MO**

**2013– 2013**

### **Director of Radiology & Patient Transportation**

- Directed the day to operations of a licensed 700 bed Level II Trauma Center Department of Radiology with 188 FTE's, five offsite outpatient-imaging facilities and 275K annual procedures.
- Developed a comprehensive strategic plan, which included over \$500K in annual savings.
- Department is consistently maintained for regulatory compliance.
- Negotiated capital purchases for CT Simulator, Digital XR and R&F rooms, Digital Portable XR units, Ultrasound units, 64-Slice CT scanners, MRI and CT software upgrades.
- Responsible for \$160M in budgeted gross revenue, \$8M capital budget.
- Build leaders from within the department.
- Accomplished ACR accreditation for CT, MRI and US.
- Successful outcomes from unannounced site visits from the FDA and CMS.

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- Reduced overtime (including incremental overtime).
- Increased employee engagement and department morale through weekly huddles and open communication.

## **JACKSON PARK HOSPITAL & MEDICAL CENTER, Chicago, IL**

**2007– 2013**

### **Director of Medical Imaging Services & Patient Transportation**

- Acted as the Assistant Vice President of Ancillary and Support Services.
- At the request of VP, acted as the department director of Cardiopulmonary.
- Responsible for the conversion of a screen/film dependent department to a filmless and digital imaging environment.
- Directed the implantation, training and application of DR System PACS.
- Project manager for Fusion / Dolby Voice Digital Dictation implementation.
- Directed the training and application of Konica Computed Radiography (CR).
- PACS Administrator.
- Directed the project management of the install of a Nuclear Medicine camera.
- Responsible for the development and implementation of a marketing and growth strategy.
- Developed marketing strategies for new technology.
- Imaging Services inpatient and outpatient revenue growth of 12% in FY 2009 versus FY 2008.
- Increased patient throughput and Radiology result turn around time by managing the operations of patient transportation.
- Eliminated agency usage.
- Reduced incremental overtime to less than 60 minutes per month.
- Facilitator for system-wide weekly Customer Service / Hardwiring Excellence Team in-services: Press-Ganey survey liaison and Sturder Philosophy coach.

## **ADVOCATE CHRIST MEDICAL CENTER, Oak Lawn, IL**

**2005 – 2007**

### **Manager of Radiology**

- Manage a 700 bed Level I Trauma Center Department of Radiology.
- In conjunction with the Director of Imaging Services responsible for the management and growth of a \$160 M revenue-generating department, that performs over 260K procedures per year.
- Manager of over 70 direct reports.
- Directly responsible for the management, expansion and upgrade (hardware and software) of GE Centricity 2.1 PACS and voice recognition software implementation for 1Q 2007.
- Responsible for the technical planning and administrative project managing for capital equipment installations for CT, NM, MRI and PACS.
- Sturder Customer Service Coach on Hardwiring Excellence.
- Associate satisfaction scores for CT, MRI and Nuclear Medicine in the 99<sup>th</sup> percentile.
- Patient satisfaction scores in the 80<sup>th</sup> percentile.
- Less than 10% associate turnover.
- Editor of department newsletter.

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## **MOUNT SINAI HOSPITAL / SCHWAB REHABILITATION HOSPITAL, Chicago, IL 2004 – 2005 Manager of Radiology and Oncology**

- Directly supervise and evaluate ninety therapists, technologists and nursing professionals.
- Master Applications Trainer for GE CENTRICITY PACS, GE Revolution XR/D and GE CENTRICITY CR.
- Project manager for the ground-up site development and management of an off-site satellite outpatient radiology department and installation of a linear accelerator.
- Moved staff and organizations to progressively higher levels of accreditation by critical regulators and licensing groups. Gathered, monitored, and tabulated data.
- Personally, responsible for transition placement of 14% of remaining staff instead of simply reducing staff to meet budgetary quotas for the reduction of departmental personnel.
- Monitored selected specialties and improved quality controls enabling the department to target and recover over \$400K in lost revenues.
- Contributed as an integral part of strategic planning and successful implementation of the Telegraphy and Power Scribe System (voice recognition software).

## **IMAGING STAFFING MODALITIES, INC., Woodridge, IL 1999 – 2004 Director of Operations and Applications**

- Direct the development and day-to-day operations, policies and procedures of allied health/nursing groups.
- Manage payroll and corporate budget.
- Hire, place and evaluate 60+ healthcare professionals.
- Ensure compliance with JCAHO, Illinois Department of Labor and HIPAA guidelines.
- Provide services, consulting and training to staff at several locations including, LaGrange Memorial Hospital, Glen Oaks Hospital, St. Bernard Hospital, MAGNA Surgical Center and 900 North Michigan Surgical Center.
- Acclimated personnel to site-specific policies and procedures.

## **EDUCATION**

**Master of Business Administration, Specialization in Health Care Administration,**

Siena Heights University Adrian, Michigan, December 2019

**Computer Tomography,** Triton Community College, River Grove, IL

**BS, Biology/Chemistry,** Chicago State University, Chicago, IL

**A.A.S., Diagnostic Radiologic Technology,** Malcolm X Community College, Chicago, IL

## **CREDENTIALS / PROFESSIONAL AFFILIATIONS**

American College of Healthcare Executives

American Registry of Radiologic Technologist

American Heart Association, Basic Life Support

Illinois Emergency Management Agency, Nuclear Safety Division

Rotary Club International